

From: Michiteru Kato/=HINPO/TMC0. Sent:5/15/2008 5:38 AM.  
To: [ - ] George Morino/=TMS/Toyota@TOYOTA@TMCE.  
Cc: [ - ] Takeharu Nishida/=HINPO/TMC0@TMC0;Kirk Forsht/=TMS/Toyota@TOYOTA@TMCE;Daisuke Sakakibara/=TMS/Toyota@Toyota;Jyunji Ogata/=HINPO/TMC0@TMC0.  
Bcc: [ - ] .  
Subject: Re: CONFIDENTIAL - DRAFT Q&A.

George,

I'm very impressed with your draft. I have some comments but it really looks good to me.

[Comments]

"Uninted Acceleration"

This is not a big deal but I'm wondering about which is better, "Unintended Acceleration" or "Unexplained Acceleration". NHTSA used the terms "Uncontrolled Acceleration" and "Unexplained Acceleration" in the opening resume, but I don't like the word "Uncontrolled".

A2c "It is premature to comment."

I think we can use the same answer to Q2c "Will this Defect Petition lead to a recall?" as A2a and b. Actually I don't think that Defect Petition could lead to a recall. None of the manufacturer has done a recall during the stage of the Defect Petition, I think. This section is to answer to the question about what the "Defect Petition" is, so the same answer can be fine.

A7a

How about adding "the high idle speed when the engine is started in the cold temperature." Actually those complaints are not related to the acceleration, however, as shown in the list of the categories for the customer complaints sent to you this morning, in the customer complaints that we submitted to NHTSA, there are many complaints which relate to the high idle.

A4a and A4d

Which is better, just say "it is premature to comment" or clearly say "Toyota currently does not have plan to conduct a recall because the investigation done by Toyota to date does not indicate that the defect exists on the vehicles." The latter sentence might be a little bit dangerous, because it seems that the unintended acceleration may be caused by the misapplication of the pedal, but the former seems that Toyota is thinking about a recall. Are those questions necessary??

Let me know what you think.

Thank you for your huge support on this issue.

Best regards,

Mitch

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件名: CONFIDENTIAL - DRAFT Q&A

Mitch:

This is a really rough draft.

I wanted to get your feedback before we continue. Please review it when you have a chance.

Thanks!

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